

NOKIA

Comes With Music - TOP 10 FAQ

1. What is Comes With Music?

Comes with Music is a revolutionary way for people to discover and enjoy music. When you buy a Comes With Music device from Nokia, you can download as many songs as you like from the millions available on the Nokia Music Store, for 12 or 18 months.

2. How much does it cost?

It depends on what handset you buy and whether there are operator fees attached. Visit your local Nokia Music Store at <http://www.music.nokia.com> for more information on Comes With Music and supported devices.

3. Can I get Comes With Music on my existing Nokia device?

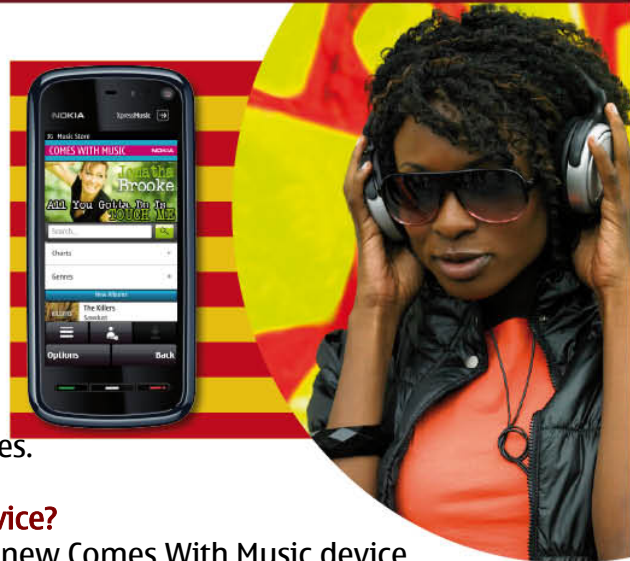
Comes With Music is not sold separately – simply buy a new Comes With Music device and you'll be able to access as much music as you like, wherever you are, whenever you want.

4. What models have Comes With Music?

The newest additions to the Nokia XpressMusic range – the Nokia 5730 XpressMusic and Nokia 5330 XpressMusic – will be offered as Comes With Music compatible devices in selected markets. Comes With Music is currently available on the Nokia 5220 XpressMusic, Nokia 5310 XpressMusic, Nokia 5320 XpressMusic, Nokia 5800 XpressMusic, Nokia N79, Nokia N85, Nokia N95 8GB and Nokia N96. However, please visit <http://www.comeswithmusic.com> to find out which devices are available in which country.

5. What content can I download from the Nokia Music Store?

Nokia Music Store has over 6 million tracks and is growing every day. You can find international household names as well as more obscure artists and bands from all four major labels and a wealth of independent labels.



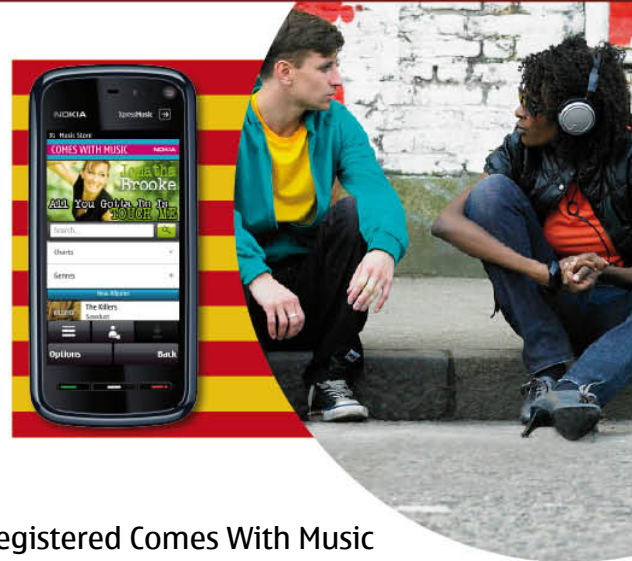
6. Are the songs I download mine to keep?

Absolutely. Once the 12 or 18 month access has ended, you can keep all the music you've downloaded for your registered devices. You can also purchase new music to add to your collection. The 'Music Vault' in your Nokia Music Store account contains all the tracks you've ever downloaded – and, for up to two years after your subscription has expired, you can download them all over again if you lose your phone or your PC.

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7. Can I play the music I download on more than one device?

Downloaded tracks will only play on the mobile device and personal computer that are registered to your Comes With Music account. Comes With Music tracks cannot be transferred to non-Comes With Music devices, but you can change the registered PC once every three months during your 12 or 18 months access period, and for two years after the subscription ends.



8. Can I share my music with my friends?

Yes, tracks and playlists can be shared between other registered Comes With Music subscribers (subject to confirmation that the user holds an active Comes With Music subscription. If the receiving user does not have a subscription, they can easily purchase rights to play tracks they have received).

9. Are the tracks DRM-free?

The tracks available on the Nokia Music Store currently have Windows Media DRM in place. Comes With Music offers tremendous value and great appeal due to the volume of music people can download and keep forever. That said, we are constantly discussing with the music industry about how to evolve Comes With Music and further enrich the proposition we currently have, including offering DRM-free music.

10. How does the music industry and artists make money from the service?

Nokia have developed a truly innovative business model in collaboration with the music industry that allows everyone involved to make a profit. The scale of the Nokia Comes With

Music service is sufficient to generate significant additional revenue for the music industry, artists, labels and other stakeholders.

