Warranty Terms & Conditions:

Nokia Headset T4010

Warranty Manual

1. The warranty period of the product is 1 Year, commencing from the date of purchase. Warranty service which includes replacement or repairs, will be carried out through the Authorized Service Centers (ASC's) in Your country.

2. The warranty service is valid only when the original purchase invoice is present at the time of service. Company reserves the right to decline the service if the invoice is not present.

3. In case of commercial usage of the product, warranty period would be limited to 60 days only.

4. Warranty will only cover functional parts, loose housing, non-factory defectiveness and does not cover damages to the product as result of unauthorised alterations / adjustments / tampering / usage in an abnormal manner. Improper handling, mishandling, tampering of any kind, unauthorized repairs, tampering by an un-qualified or unauthorized person, tampering with any of the ICs and the product not being used for its intended purpose or as per the instructions provided in the user manual will void the warranty. The warranty does not cover any external accessories and fittings to the product.

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6. All plastic, rubber, glass, or aesthetic parts and removable replacements will be on a chargeable basis.

7. Warranty shall not apply to damages caused to the product by accident, voltage fluctuations, lightning, ingress of sand, water, or dust, or to the extent that any of such damages are caused by tampering with the product by the Warranty Customer or as a result of any use of the product contrary to the instructions given in the User Manual.

8. Company shall include all parts of the product or any part of the product, and the ownership of the same will vest with the Company.

9. Company is not liable to provide spare parts or spare part or any part of the product, and the same will be supplied on a chargeable basis.

10. While making repairs, the product will be retested in the Laboratory. If it is as per the specification, Company is not liable to do so. The warranty period will be continued from the end date of the existing warranty period.

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12. The warranty is automatically expired after the repair of the product. The product may not be in use for any time for whatsoever reasons.

13. This Warranty shall not affect Customer’s statutory rights under any applicable laws.

14. Customer agrees to indemnify and keep Company harmless against all claims, damages, liabilities, costs and expenses (including reasonable attorney’s fees) that may be suffered by Company as a result of or in connection with Your breach of this warranty. The Customer shall defend or settle such claims, suits or actions, as the case may be, at the Customer’s own expense and cost. The Customer agrees to indemnify and hold harmless Company from any action, action against, or negligence on the part of the Customer.

15. The Customer agrees to indemnify and keep Company harmless against all claims, damages, liabilities, costs and expenses (including reasonable attorney’s fees) that may be suffered by Company as a result of or in connection with Your breach of this warranty. The Customer shall defend or settle such claims, suits or actions, as the case may be, at the Customer’s own expense and cost. The Customer agrees to indemnify and hold harmless Company from any action, action against, or negligence on the part of the Customer.

16. The product is delivered in standard packing and cannot be re-accepted if the packing is damaged.

17. The warranty period shall be extended by an amount equal to the number of days during which the product is not used for whatsoever reasons.

18. There is no warranty on repairs by anyone other than the manufacturer or its authorized service centers.

19. For any warranty claims received at the Customer from the region before issuance of the User Manual the jurisdiction of the/or the product of the product may vary, and as per the instructions provided in the user manual will void the warranty. The warranty does not cover any external accessories and fittings to the product.

20. Customer agrees that the courts at Bengaluru shall have the exclusive jurisdiction to settle any dispute that may arise in relation to these Warranty Terms and Conditions.

21. Company shall not be liable for any indirect, special, punitive, exemplary, consequential damages, including, but not limited to, loss of use, business interruption, loss of business opportunity, or loss of profits or savings, or for any other losses or expenses, whether in contract or tort, or otherwise

22. For any further inquiries / assistance please contact our customer: Retail/Head office at Nokia Private Limited, Buildings Akasa, Regency & Empire Cottage Village, Orcid Road, Electronics Village, Kamala Nagar 560072. Tel: 080-22607700 Email: sales@nokiaheadset.com

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