Nokia True Wireless Earphones T3020

**Warranty Terms & Conditions:**

According to [Nokia Private Limited’s] ("Company") warranty, the product is to be free from manufacturing defects or any other specific defect as may be specified in the Specific Terms and Conditions below. The warranty is for the period specified in the Specific Terms and Conditions. Please read the Specific Terms and Conditions carefully, as they are not repeated in this document. The warranty is extended only to the first user-exgether with the purchase of the product.

1. **Warranty period:** The warranty period for this product is 1 year, commencing from the date of purchase. The warranty service will not be available beyond this period. The warranty period will be extended to 2 years if the original purchase invoice is presented at the time of service. Company reserves the right to reject any service request or charge the service fee for any unauthorized service.

2. **In case of commercial usage of the product, the warranty period will be limited to 90 days only.**

3. **Warranty will cover only functional parts, boxes having normal factura traditional defects and does not cover damages to the product arising from natural calamities, accidents, and natural disasters.**

4. **Warranty does not cover any other accessories and fittings to the product.**

5. **Warranty does not cover any external accessories and fittings to the product.**

6. **All plastic, rubber, glass, or aesthetic parts and consumable replacements will be on a chargeable basis.**

7. **Warranty will not apply to damages caused to the product by accident, malfunction, disassembly, removed parts, seeds, or damage due to improper care and use.**

8. **Company shall replace all product parts or accessories that are replaced and the ownership of the same shall vest with the Company.**

9. **Company is not liable to provide replacement parts or accessories for the product if the same are not available on a chargeable basis.**

10. **While the Company, through its ADC, shall make every effort to provide replacement parts for the product, it is explicitly defined that the Company is under no obligation to do so within a contract period.**

11. **Warranty coverage includes warranty and replacement of lost or damaged parts of the product, in case of loss or theft, Company may charge an fee for the replacement service in accordance to the Customer.**

12. **No action or reaction resulting in unfair miscarriage or negligence on the Customer’s part.**

13. **In the event of repair of any part of the product, the warranty value will be updated, and the new warranty period will be calculated from the date of repair.**

14. **None of the employees, dealers, or agents of the Company have the authority to vary, change, or modify the terms and conditions of this warranty.**

15. **Customer is responsible for backing up and transferring their data before sending the product for service.**

16. **Any action or reaction resulting in unfair miscarriage or negligence on the Customer’s part.**

17. **Any modification, alteration, or addition to the product will void the warranty.**

18. **Any representative or agent who tries to sell an authorized service may be managed by the Company through a complaint or an action to be handled by the Company.**

19. **Warranty shall be void in the event the product is not used in accordance with the instructions given in the user manual.**

20. **Company shall not be liable for any indirect, special, pecuniary, or consequential damages, including, but not limited to, the loss of use, business interruption, cost of service, cease of profit, or any other damages in case of any damages.**

For any further information or assistance contact our Customer Redial center at [Nokia Private Limited, Building A, 2056, 3rd Floor, Anna Nagar, Chennai 600057.]

Email: support@nokia.com

Toll free: 1800 425 9010

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