Nokia True Wireless Earphones T3030

Warranty Terms & Conditions:

Nokia offers you a limited warranty on the product to be free from manufacturing defects or other specific defects as may be specified in the Specific Terms and Conditions below. The warranty is valid for the period detailed in the Specific Terms and Conditions below. This warranty does not cover defects or damage caused by the consumer’s misuse, abuse, acts of nature, accidents, or defects that are not the fault of Nokia. This warranty is transferable to only the first end user (customer)

1. Warranty period of the product is 1 year, commencing from the date of purchase. Warranty service which includes replacement or repair, will be carried out through the Authorised Service Centers (ASCs)/Dealers.

2. Warranty will be void if the original purchase invoice is not present at the time of service. Company reserves the right to decline to provide warranty service.

3. In case of commercial usage of the product, warranty period would be limited to 90 days only.

4. Warranty will cover only functional parts, not housing nor non-functional or cosmetic defects and does not cover damages to the product or resulting from unintended alterations / adjustments / tampering / misuse – irrespective of the make and model of the product.

6. All plastic, rubber, glass, or aesthetic parts and consumable replacements will be on a chargeable basis.

7. Warranty shall not apply to damages caused to the product by accident, voltage fluctuations, lightning, improper installation, use of counterfeit or fake, if any or any other natural calamity, improper ventilation conditions, improper handling, or excessive shock, or any other reason not attributable to the Company’s control.

8. Company shall include all products and spares parts that are replaced and the ownership of the same shall be with the Company.

9. Company is not liable to provide service again or replace parts of the product which is replaced and the same warranty will be on a chargeable basis.

10. While the Company, through its ASC, shall make every effort to provide quality service, it is explicitly defined that the Company is not committed to its obligations in a certain contract.

11. While, Company would be happy to assist you in the repair of the product under warranty and make best efforts to return the spare parts of the product, in case it is not available, the spare parts are not available to the Company due to non-availability of spare parts of the product or product being in a state which is beyond economic repair, offer a replacement or service assurance to the Customer. The Terms of such replacement or service may include but is not limited to a change from one year to one year and shall be applicable at the maximum retail price of the product.

12. All inconvenience & handling expenses incurred while repairing or repairing will be paid by the Customer.

13. For any warranty claims reported by the Customer from the region beyond municipal limits of jurisdiction of the AAC, the valid and active authorised service centres may be managed by the Company through a DAC, on a case to case basis, at its sole discretion and the expenses incurred shall be borne by the Customer.

14. Warranty shall not applied:

a) The product is not operated as per the instructions given in the manual and the product is not operated as per the instructions given by household products, units, cockroaches or any other animal or insect.

b) The warranty automatically expires if the product is not used for any time for whatsoever reasons.

15. This Warranty shall not affect Customer’s statutory rights under any applicable laws.

16. Customer agrees to indemnify and keep Company harmless against claims, damages, losses, and proceedings (including reasonable attorney’s fees that may be suffered by Company as a consequence of Customer’s breach of this warranty condition by the Customer), including applicable laws by the Company, arising from any act or action resulting in unfair misconduct or negligence on the Customer’s part.

17. In the event of repairs to any part of this product, the Warranty will be not extended and remains in force only for the unexpired period of the Warranty. However, the Customer’s Warranty of such repairs shall not be affected from the Warranty period.

18. None of the employees, sellers, dealers or DACs of the Company have the authority to vary these terms and conditions.

19. Customer agrees that the courts at Bangalore shall have the exclusive jurisdiction to settle any dispute that may arise in relation to this warranty or these terms and conditions.

20. Customer is not liable for any indirect, special, punitive, exemplary, consequential damages, including, but not limited to, loss of use, business interruption, lost business or profits or any other indirect or consequential damage, whether or not foreseen.

For the further information or assistance please contact our Customer Redressal Unit at Nokia India Limited, Buildings Alona, Regent & Embassy Tech Village, Wilco Ring Road, Donaldsonhill, Electronics City, Bangalore 560097 India.
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