About the report

Nokia’s Middle East and Africa (MEA) Broadband Index report is on mobile broadband performance in MEA region. It aims to provide valuable insight, data and analysis on mobile broadband subscribers, coverage, ARPU and its traffic growth in MEA region as well its respective sub-regions (Southern Africa, North Africa, Middle East, Central East West Africa and Gulf corporation Council (GCC)).

The report has been created based on Nokia’s Intelligence and using data from various 3rd party sources. It analyses mobile broadband traffic trends only at a consolidated level and does not intend to provide a comparative analysis of data growth for different operators.
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4G will dominate MEA till 2026; 5G is growing steadily

5G adoption is increasing marginally whereas 4G adoption is growing continuously

Subscribers share by technology across MEA

<table>
<thead>
<tr>
<th>Year</th>
<th>2G</th>
<th>3G</th>
<th>4G</th>
<th>5G</th>
</tr>
</thead>
<tbody>
<tr>
<td>2020</td>
<td>38%</td>
<td>11%</td>
<td>36%</td>
<td>9%</td>
</tr>
<tr>
<td>2021</td>
<td>32%</td>
<td>19%</td>
<td>35%</td>
<td>11%</td>
</tr>
<tr>
<td>2022</td>
<td>27%</td>
<td>20%</td>
<td>33%</td>
<td>12%</td>
</tr>
<tr>
<td>2023</td>
<td>23%</td>
<td>21%</td>
<td>31%</td>
<td>13%</td>
</tr>
<tr>
<td>2024</td>
<td>18%</td>
<td>22%</td>
<td>29%</td>
<td>14%</td>
</tr>
<tr>
<td>2025</td>
<td>15%</td>
<td>22%</td>
<td>27%</td>
<td>15%</td>
</tr>
<tr>
<td>2026</td>
<td>12%</td>
<td>13%</td>
<td>24%</td>
<td>15%</td>
</tr>
</tbody>
</table>

6.4% CAGR (2022 to 2026)

63% 4G + 5G Subscribers in 2026

4G adoption to account for 51% of total subscribers by 2026.

5G adoption is estimated to reach 263 mn (12%) subscribers by 2026, majorly driven by GCC (64%), Nigeria, North and south African countries.

Currently, majority of operators are investing in expanding the coverage of their 5G networks.

Smartphone subscription to remain highest across subscription by type of device

Subscription by type of device across MEA

<table>
<thead>
<tr>
<th>Year</th>
<th>Smartphone</th>
<th>Feature Phone</th>
<th>Other</th>
</tr>
</thead>
<tbody>
<tr>
<td>2020</td>
<td>36%</td>
<td>9%</td>
<td>10%</td>
</tr>
<tr>
<td>2021</td>
<td>30%</td>
<td>10%</td>
<td>11%</td>
</tr>
<tr>
<td>2022</td>
<td>26%</td>
<td>10%</td>
<td>11%</td>
</tr>
<tr>
<td>2023</td>
<td>22%</td>
<td>10%</td>
<td>11%</td>
</tr>
<tr>
<td>2024</td>
<td>19%</td>
<td>12%</td>
<td>15%</td>
</tr>
<tr>
<td>2025</td>
<td>15%</td>
<td>13%</td>
<td>15%</td>
</tr>
<tr>
<td>2026</td>
<td>13%</td>
<td>13%</td>
<td>15%</td>
</tr>
</tbody>
</table>

Rising 5G adoption in MEA market is leading to mass production of more affordable 5G devices; subscription by feature phones is declining as operators are moving towards 4G and 5G.

Source: GlobalData

Note: Totals may not add up or exceed due to rounding
MEA’s total mobile revenue is projected to grow at a CAGR of 4.7% between 2022-2026; ARPU is declining.

<table>
<thead>
<tr>
<th>Total revenue</th>
<th>Revenue by service type</th>
<th>Revenue by device type</th>
<th>Revenue by payment type</th>
</tr>
</thead>
<tbody>
<tr>
<td>$70.6 bn</td>
<td>2020</td>
<td>48%</td>
<td>88%</td>
</tr>
<tr>
<td>$75.5 bn</td>
<td>2021</td>
<td>44%</td>
<td>88%</td>
</tr>
<tr>
<td>$78.9 bn</td>
<td>2022</td>
<td>41%</td>
<td>88%</td>
</tr>
<tr>
<td>$82.5 bn</td>
<td>2023</td>
<td>38%</td>
<td>88%</td>
</tr>
<tr>
<td>$86.4 bn</td>
<td>2024</td>
<td>35%</td>
<td>88%</td>
</tr>
<tr>
<td>$90.4 bn</td>
<td>2025</td>
<td>33%</td>
<td>88%</td>
</tr>
<tr>
<td>$94.7 bn</td>
<td>2026</td>
<td>30%</td>
<td>88%</td>
</tr>
</tbody>
</table>

Driven by rollout of high speed networks and increasing smartphone adoption, data revenue is estimated to reach ~$64 bn (68%) by 2026.

Postpaid revenue is increasing and projected to reach ~$34 bn by 2026.

Top 10 countries in MEA region

<table>
<thead>
<tr>
<th>Country</th>
<th>Average Yearly ARPU (In US Dollar), 2026</th>
</tr>
</thead>
<tbody>
<tr>
<td>Qatar</td>
<td>$325</td>
</tr>
<tr>
<td>Kuwait</td>
<td>$311</td>
</tr>
<tr>
<td>UAE</td>
<td>$266</td>
</tr>
<tr>
<td>Bahrain</td>
<td>$258</td>
</tr>
<tr>
<td>Saudi Arabia</td>
<td>$227</td>
</tr>
<tr>
<td>Oman</td>
<td>$208</td>
</tr>
<tr>
<td>Jordan</td>
<td>$138</td>
</tr>
<tr>
<td>Gabon</td>
<td>$107</td>
</tr>
<tr>
<td>Botswana</td>
<td>$97</td>
</tr>
<tr>
<td>Palestine</td>
<td>$84</td>
</tr>
</tbody>
</table>

Source: GlobalData

**Note:** ARPU by service type is calculated based on voice/data/messaging revenue divided by total subscribers.
H1 2022: 4G carries 80% of MEA Mobile Data Traffic

2G still the main dominant layer for voice traffic while gradual shift toward VoLTE

Traffic share by technology across MEA

<table>
<thead>
<tr>
<th>Technology</th>
<th>Data Traffic</th>
<th>Voice Traffic</th>
</tr>
</thead>
<tbody>
<tr>
<td>2G</td>
<td>80%</td>
<td>53%</td>
</tr>
<tr>
<td>3G</td>
<td>12%</td>
<td>42%</td>
</tr>
<tr>
<td>4G</td>
<td>8%</td>
<td>5%</td>
</tr>
<tr>
<td>5G</td>
<td></td>
<td></td>
</tr>
</tbody>
</table>

H1 2022

8% Of Mobile Data Traffic on 5G
53% Of Mobile Voice Traffic on 2G

YoY decline in 3G data traffic volume. Total 3G traffic ratio in H1 2022 is about 12% of overall MEA traffic.

4G remain the main technology servicing data users. 80% of overall MEA generated data traffic carried by 4G.

2G Voice Traffic ratio decline gradually with shift of traffic toward 3G and 4G VoLTE.

Average YoY increase of 35% in Data traffic. 7% increase in voice traffic in 2021

Data Traffic Increase in 2021

<table>
<thead>
<tr>
<th>Technology</th>
<th>Increase</th>
</tr>
</thead>
<tbody>
<tr>
<td>3G</td>
<td>-10%</td>
</tr>
<tr>
<td>4G</td>
<td>40%</td>
</tr>
<tr>
<td>5G</td>
<td>350%</td>
</tr>
</tbody>
</table>

Voice Traffic Increase in 2021

<table>
<thead>
<tr>
<th>Technology</th>
<th>Increase</th>
</tr>
</thead>
<tbody>
<tr>
<td>2G</td>
<td>-10%</td>
</tr>
<tr>
<td>3G</td>
<td>17%</td>
</tr>
<tr>
<td>4G</td>
<td>84%</td>
</tr>
</tbody>
</table>

Declining traffic in 2G and 3G drive Spectrum re-farming toward advanced technologies of 4G and 5G.

Source: NOKIA Intelligence
Note: Totals may not add up or exceeds due to rounding
Total data traffic to increase significantly in the next 4 years with a CAGR of 35%; 4G and 5G to drive more than 90% of data traffic by 2026

Forecasted Data Traffic Migration (By Technology)

<table>
<thead>
<tr>
<th>Year</th>
<th>2G</th>
<th>3G</th>
<th>4G</th>
<th>5G</th>
</tr>
</thead>
<tbody>
<tr>
<td>2020</td>
<td>75%</td>
<td>8%</td>
<td>12%</td>
<td>6%</td>
</tr>
<tr>
<td>2021</td>
<td>79%</td>
<td>8%</td>
<td>13%</td>
<td>4%</td>
</tr>
<tr>
<td>2022</td>
<td>77%</td>
<td>8%</td>
<td>18%</td>
<td>3%</td>
</tr>
<tr>
<td>2023</td>
<td>74%</td>
<td>8%</td>
<td>23%</td>
<td>2%</td>
</tr>
<tr>
<td>2024</td>
<td>71%</td>
<td>8%</td>
<td>30%</td>
<td>1%</td>
</tr>
<tr>
<td>2025</td>
<td>66%</td>
<td>8%</td>
<td>30%</td>
<td>1%</td>
</tr>
<tr>
<td>2026</td>
<td>66%</td>
<td>8%</td>
<td>30%</td>
<td>1%</td>
</tr>
</tbody>
</table>

Total Data Traffic (By Application)

<table>
<thead>
<tr>
<th>Year</th>
<th>Video</th>
<th>Web Browsing</th>
<th>Social Networking</th>
<th>Others</th>
</tr>
</thead>
<tbody>
<tr>
<td>2020</td>
<td>70%</td>
<td>15%</td>
<td>10%</td>
<td>5%</td>
</tr>
<tr>
<td>2021</td>
<td>72%</td>
<td>13%</td>
<td>9%</td>
<td>5%</td>
</tr>
<tr>
<td>2022</td>
<td>75%</td>
<td>12%</td>
<td>9%</td>
<td>4%</td>
</tr>
<tr>
<td>2023</td>
<td>77%</td>
<td>11%</td>
<td>8%</td>
<td>4%</td>
</tr>
<tr>
<td>2024</td>
<td>79%</td>
<td>10%</td>
<td>7%</td>
<td>3%</td>
</tr>
<tr>
<td>2025</td>
<td>81%</td>
<td>9%</td>
<td>7%</td>
<td>3%</td>
</tr>
<tr>
<td>2026</td>
<td>82%</td>
<td>9%</td>
<td>6%</td>
<td>3%</td>
</tr>
</tbody>
</table>

Total Data Traffic (By Device Type)

<table>
<thead>
<tr>
<th>Year</th>
<th>Smartphone</th>
<th>Connected Data Device</th>
<th>Other</th>
</tr>
</thead>
<tbody>
<tr>
<td>2022</td>
<td>83%</td>
<td>16%</td>
<td>1%</td>
</tr>
<tr>
<td>2026</td>
<td>86%</td>
<td>13%</td>
<td>1%</td>
</tr>
</tbody>
</table>

Source: GlobalData | 1. Other Includes feature phone and M2M

Note: Slightly adjustment made in total data traffic by generation share due to rounding off
Traffic split per region for voice and data (H1 2022)

**Data Traffic**

<table>
<thead>
<tr>
<th>Region</th>
<th>3G</th>
<th>4G</th>
<th>5G</th>
</tr>
</thead>
<tbody>
<tr>
<td>Middle East &amp; Africa</td>
<td>12%</td>
<td>80%</td>
<td>8%</td>
</tr>
<tr>
<td>GCC</td>
<td>4%</td>
<td>71%</td>
<td>25%</td>
</tr>
<tr>
<td>Middle East</td>
<td>26%</td>
<td>74%</td>
<td></td>
</tr>
<tr>
<td>North Africa</td>
<td>24%</td>
<td>76%</td>
<td></td>
</tr>
<tr>
<td>CEWA</td>
<td>28%</td>
<td>71%</td>
<td>1%</td>
</tr>
<tr>
<td>Southern Africa</td>
<td>14%</td>
<td>84%</td>
<td>2%</td>
</tr>
</tbody>
</table>

**Voice Traffic**

<table>
<thead>
<tr>
<th>Region</th>
<th>2G</th>
<th>3G</th>
<th>4G</th>
</tr>
</thead>
<tbody>
<tr>
<td>Middle East &amp; Africa</td>
<td>53%</td>
<td>42%</td>
<td>5%</td>
</tr>
<tr>
<td>GCC</td>
<td>25%</td>
<td>40%</td>
<td>35%</td>
</tr>
<tr>
<td>Middle East</td>
<td>64%</td>
<td>34%</td>
<td></td>
</tr>
<tr>
<td>North Africa</td>
<td>47%</td>
<td>51%</td>
<td></td>
</tr>
<tr>
<td>CEWA</td>
<td>64%</td>
<td>35%</td>
<td></td>
</tr>
<tr>
<td>Southern Africa</td>
<td>58%</td>
<td>32%</td>
<td>10%</td>
</tr>
</tbody>
</table>

Faster adoption of 5G and VoLTE services observed in GCC countries as compared to rest of MEA.

Source: NOKIA Intelligence

**Note:** Totals may not add up or exceed due to rounding
Advancement and continuous investment in 5G put GCC region ahead of other MEA’s region in latency, UL and DL throughput.

### Quality of Service Indicators

**Latency** *(2022, in ms)*

- 66 ms MEA region latency

<table>
<thead>
<tr>
<th>Region</th>
<th>GCC</th>
<th>Southern Africa</th>
<th>North Africa</th>
<th>Middle East</th>
<th>CEWA</th>
</tr>
</thead>
<tbody>
<tr>
<td>Latency</td>
<td>48</td>
<td>49</td>
<td>55</td>
<td>91</td>
<td>106</td>
</tr>
</tbody>
</table>

**UL throughput** *(2022, in mbps)*

- 9 mbps MEA region UL throughput

<table>
<thead>
<tr>
<th>Region</th>
<th>CEWA</th>
<th>Middle East</th>
<th>GCC</th>
<th>Southern Africa</th>
<th>North Africa</th>
</tr>
</thead>
<tbody>
<tr>
<td>UL</td>
<td>7</td>
<td>8</td>
<td>9</td>
<td>9</td>
<td>10</td>
</tr>
</tbody>
</table>

**DL throughput** *(2022, in mbps)*

- 18 mbps MEA region DL throughput

<table>
<thead>
<tr>
<th>Region</th>
<th>CEWA</th>
<th>Middle East</th>
<th>North Africa</th>
<th>Southern Africa</th>
<th>GCC</th>
</tr>
</thead>
<tbody>
<tr>
<td>DL</td>
<td>13</td>
<td>14</td>
<td>19</td>
<td>21</td>
<td>22</td>
</tr>
</tbody>
</table>

- High 5G adoption and large-scale investment in 5G in countries such as Saudi Arabia, Qatar, UAE and Bahrain result in low latency in GCC region across MEA.
- The ultra-low latency of 5G will open the way for new cases such as augmented and virtual reality and uncover new potential in digitising sectors like healthcare, manufacturing and education.
- Regions like Middle East “excluding GCC” and CEWA where 4G adoption is still rising have higher latency and lower throughput compared to other regions in MEA as 5G adoption is very low and current focus is to enhance 4G networks further.

Source: Tutela (Weighted Average January – April 2022). *Connection type include 4G,5G and 5G NSA | 1.CEWA: Central East West Africa | 2.GCC: Gulf Cooperation Council
Gulf Cooperation Council

- Subscribers share by technology and type of device
- A look at the revenues and ARPUs
- Categorization of the total data traffic by generation, application and device type
With focus on increasing 5G network coverage, 5G adoption is rising across the region; operators are promoting 5G incremental benefits as well.

At the end of March 2022, all countries in the region had launched 5G services commercially, Bahrain and Kuwait have nationwide 5G coverage.

4G subscribers are decreasing while 5G subscribers are set to reach 66 mn by 2026 (64% of total subscribers).

With focus on increasing 5G network coverage, 5G adoption is rising across the region; operators are promoting 5G incremental benefits as well.

At the end of March 2022, all countries in the region had launched 5G services commercially, Bahrain and Kuwait have nationwide 5G coverage.

4G to dominate till 2024, 5G footprint increasing rapidly with a CAGR of 44.8% from 2022 to 2026

Mobile subscribers to grow by 14 mn by 2026 from 2022, Saudi Arabia to contribute more than 50% of new subscribers

Subscribers share by technology across GCC

<table>
<thead>
<tr>
<th>Year</th>
<th>2G</th>
<th>3G</th>
<th>4G</th>
<th>5G</th>
</tr>
</thead>
<tbody>
<tr>
<td>2020</td>
<td>83 mn</td>
<td>86 mn</td>
<td>90 mn</td>
<td>93 mn</td>
</tr>
<tr>
<td>2021</td>
<td>8%</td>
<td>16%</td>
<td>21%</td>
<td>14%</td>
</tr>
<tr>
<td>2022</td>
<td>17%</td>
<td>68%</td>
<td>61%</td>
<td>51%</td>
</tr>
<tr>
<td>2023</td>
<td>28%</td>
<td>28%</td>
<td>61%</td>
<td>42%</td>
</tr>
<tr>
<td>2024</td>
<td>4%</td>
<td>0%</td>
<td>0%</td>
<td>0%</td>
</tr>
<tr>
<td>2025</td>
<td>0%</td>
<td>0%</td>
<td>0%</td>
<td>0%</td>
</tr>
<tr>
<td>2026</td>
<td>0%</td>
<td>0%</td>
<td>0%</td>
<td>0%</td>
</tr>
</tbody>
</table>

4G subscribers are decreasing while 5G subscribers are set to reach 66 mn by 2026 (64% of total subscribers).

With focus on increasing 5G network coverage, 5G adoption is rising across the region; operators are promoting 5G incremental benefits as well.

At the end of March 2022, all countries in the region had launched 5G services commercially, Bahrain and Kuwait have nationwide 5G coverage.

Smartphone subscribers share is declining across by type of device, however it will continue to dominate the market

Subscription by type of device across GCC

<table>
<thead>
<tr>
<th>Year</th>
<th>Smartphone</th>
<th>Feature Phone</th>
<th>Other</th>
</tr>
</thead>
<tbody>
<tr>
<td>2020</td>
<td>78%</td>
<td>7%</td>
<td>15%</td>
</tr>
<tr>
<td>2021</td>
<td>77%</td>
<td>7%</td>
<td>16%</td>
</tr>
<tr>
<td>2022</td>
<td>75%</td>
<td>3%</td>
<td>22%</td>
</tr>
<tr>
<td>2023</td>
<td>73%</td>
<td>3%</td>
<td>25%</td>
</tr>
<tr>
<td>2024</td>
<td>71%</td>
<td>2%</td>
<td>29%</td>
</tr>
<tr>
<td>2025</td>
<td>69%</td>
<td>0%</td>
<td>29%</td>
</tr>
<tr>
<td>2026</td>
<td>67%</td>
<td>0%</td>
<td>32%</td>
</tr>
</tbody>
</table>

Smartphone subscribers to reach 70.3 mn by 2026; data card, tablet and M2M subscribers are projected to grow ~2X from 2022 to 2026.

Source: GlobalData

Note: Totals may not add up due to rounding | 1. Other includes data card, tablet and M2M/IoT
Mobile revenue to grow with a CAGR of 4.2% during forecasted period (2022-2026); ARPU is showcasing an increasing trajectory

By the end of 2026, data revenue is estimated to reach $19.5 bn (76% of total revenue) whereas voice revenue will stand at $5.7 bn.

Postpaid revenue is increasing and projected to reach $17.9 bn by 2026.

- Average yearly ARPU is expected to increase to reach $246 by 2026, Qatar, Kuwait and UAE have highest average yearly ARPU in 2026 in the region.
- Average yearly data ARPU to increase and account for 76% share in 2026 by revenue by service type.

Source: GlobalData
Note: ARPU by service type is calculated based on voice/data/messaging revenue divided by total subscribers
5G to drive majority of total data traffic by 2026, 6X growth in 5G data traffic from 2022 to 2026

Forecasted Data Traffic Migration (By Technology)

Total Data Traffic (By Application)

Total Data Traffic (By Device Type)*

Driven by high smartphone penetration, 80% of total data traffic in the GCC region is expected to be carried by smartphones in 2026.

Source: GlobalData 1. Other Includes feature phone and M2M
Note: Slightly adjustment made in total data traffic by generation share due to rounding off
*Totals may not add up or exceed due to rounding
Southern Africa

- Subscribers share by technology and type of device
- A look at the revenues and ARPPUs
- Categorization of the total data traffic by generation, application and device type
4G is still growing in Southern African region; South Africa dominating 5G market in the region

South Africa contributes more than 70% of subscribers in Southern Africa region, expected to reach 128 mn subscribers by 2026

Subscribers share by technology across Southern Africa

<table>
<thead>
<tr>
<th>2020</th>
<th>2021</th>
<th>2022</th>
<th>2023</th>
<th>2024</th>
<th>2025</th>
<th>2026</th>
</tr>
</thead>
<tbody>
<tr>
<td>140 mn</td>
<td>150 mn</td>
<td>156 mn</td>
<td>162 mn</td>
<td>168 mn</td>
<td>174 mn</td>
<td>181 mn</td>
</tr>
<tr>
<td>26%</td>
<td>22%</td>
<td>19%</td>
<td>16%</td>
<td>13%</td>
<td>10%</td>
<td>7%</td>
</tr>
<tr>
<td>38%</td>
<td>36%</td>
<td>42%</td>
<td>49%</td>
<td>53%</td>
<td>55%</td>
<td>58%</td>
</tr>
<tr>
<td>36%</td>
<td>1%</td>
<td>2%</td>
<td>4%</td>
<td>6%</td>
<td>10%</td>
<td>13%</td>
</tr>
</tbody>
</table>

Note: Totals may not add up due to rounding

71% 4G + 5G Subscribers in 2026

4G subscribers are dominating the Southern Africa region, projected to reach 105 mn (58% of total subscribers) by 2026 while 5G adoption increasing steadily.

South Africa: Highest 4G and 5G subscribers across the region (2026). 4G - 82 mn (78% of total 4G subscribers) 5G - 22 mn (94% of total 5G subscribers)

Operators across Southern African region are stepping up efforts to migrate existing 2G and 3G customers to 4G networks.

Smartphone subscription is projected to reach 124 mn by 2026, feature phone subscription are on a downward trajectory

Subscription by type of device across Southern Africa

<table>
<thead>
<tr>
<th>2020</th>
<th>2021</th>
<th>2022</th>
<th>2023</th>
<th>2024</th>
<th>2025</th>
<th>2026</th>
</tr>
</thead>
<tbody>
<tr>
<td>140 mn</td>
<td>150 mn</td>
<td>156 mn</td>
<td>162 mn</td>
<td>168 mn</td>
<td>174 mn</td>
<td>181 mn</td>
</tr>
<tr>
<td>59%</td>
<td>62%</td>
<td>64%</td>
<td>65%</td>
<td>66%</td>
<td>67%</td>
<td>68%</td>
</tr>
<tr>
<td>23%</td>
<td>19%</td>
<td>17%</td>
<td>15%</td>
<td>13%</td>
<td>11%</td>
<td>9%</td>
</tr>
<tr>
<td>18%</td>
<td>19%</td>
<td>19%</td>
<td>20%</td>
<td>21%</td>
<td>22%</td>
<td>22%</td>
</tr>
</tbody>
</table>

Source: GlobalData
1. Other includes data card, tablet and M2M/IoT
Note: Totals may not add up due to rounding

Smartphone subscribers increasing with a CAGR of 5.7% from 2022 to 2026.
Southern Africa’s mobile revenue to increase marginally in the next 4 years; ARPU is diminishing

<table>
<thead>
<tr>
<th>Total revenue</th>
<th>Revenue by service type</th>
<th>Revenue by device type</th>
<th>Revenue by payment type</th>
</tr>
</thead>
<tbody>
<tr>
<td>$7.9 bn</td>
<td>2020</td>
<td>$76% 23% 1%</td>
<td>65% 35%</td>
</tr>
<tr>
<td>$8.9 bn</td>
<td>2021</td>
<td>$76% 22% 1%</td>
<td>63% 37%</td>
</tr>
<tr>
<td>$9.3 bn</td>
<td>2022</td>
<td>$76% 22% 2%</td>
<td>63% 37%</td>
</tr>
<tr>
<td>$9.5 bn</td>
<td>2023</td>
<td>$76% 22% 2%</td>
<td>62% 38%</td>
</tr>
<tr>
<td>$9.7 bn</td>
<td>2024</td>
<td>$76% 22% 2%</td>
<td>61% 39%</td>
</tr>
<tr>
<td>$9.9 bn</td>
<td>2025</td>
<td>$76% 23% 2%</td>
<td>60% 40%</td>
</tr>
<tr>
<td>$10.1 bn</td>
<td>2026</td>
<td>$74% 24% 2%</td>
<td>59% 41%</td>
</tr>
</tbody>
</table>

Data revenue is estimated to reach **$6.8 bn (68%)** by 2026, voice revenue is projected to stand at **$3.1 bn** for the same time period.

Postpaid revenue is increasing and estimated to reach **$4.2 bn** by 2026.

**Southern Africa Average Yearly ARPU (In US Dollar)**

<table>
<thead>
<tr>
<th>Country</th>
<th>2022</th>
<th>2026</th>
</tr>
</thead>
<tbody>
<tr>
<td>Botswana</td>
<td>$23.2</td>
<td>$17.4</td>
</tr>
<tr>
<td>South Africa</td>
<td>$35.2</td>
<td>$38.0</td>
</tr>
<tr>
<td>Zambia</td>
<td>$59.6</td>
<td>$56.0</td>
</tr>
</tbody>
</table>

16% Increase in total subscribers from 2022 to 2026

9% Increase in revenue from 2022 to 2026

- By 2026, average yearly ARPU for Botswana will increase by $16 while for South Africa, average yearly ARPU will decrease by $3.
- Average yearly data ARPU is estimated to increase and will account for 68% share in 2026 by revenue by service type.

**Countries in Southern Africa region Average Yearly ARPU (In US Dollar)**

<table>
<thead>
<tr>
<th>Country</th>
<th>2022</th>
<th>2026</th>
</tr>
</thead>
<tbody>
<tr>
<td>Botswana</td>
<td>81</td>
<td>97</td>
</tr>
<tr>
<td>South Africa</td>
<td>71</td>
<td>68</td>
</tr>
<tr>
<td>Mozambique</td>
<td>38</td>
<td>38</td>
</tr>
<tr>
<td>Zambia</td>
<td>13</td>
<td>9</td>
</tr>
</tbody>
</table>

Source: GlobalData

Note: ARPU by service type is calculated based on voice/data/messaging revenue divided by total subscribers
Majority of data traffic is driven by 4G; 5G to contribute more than one-fifth of data traffic by 2026

Forecasted Data Traffic Migration (By Technology)

<table>
<thead>
<tr>
<th>Year</th>
<th>2G</th>
<th>3G</th>
<th>4G</th>
<th>5G</th>
</tr>
</thead>
<tbody>
<tr>
<td>2020</td>
<td>24%</td>
<td>80%</td>
<td>84%</td>
<td>76%</td>
</tr>
<tr>
<td>2021</td>
<td>19%</td>
<td>10%</td>
<td>78%</td>
<td>68%</td>
</tr>
<tr>
<td>2022</td>
<td>14%</td>
<td>2%</td>
<td>75%</td>
<td>62%</td>
</tr>
<tr>
<td>2023</td>
<td>12%</td>
<td>1%</td>
<td>72%</td>
<td>58%</td>
</tr>
<tr>
<td>2024</td>
<td>10%</td>
<td>2%</td>
<td>70%</td>
<td>56%</td>
</tr>
<tr>
<td>2025</td>
<td>8%</td>
<td>2%</td>
<td>68%</td>
<td>54%</td>
</tr>
<tr>
<td>2026</td>
<td>6%</td>
<td>1%</td>
<td>66%</td>
<td>52%</td>
</tr>
</tbody>
</table>

2.8X Growth in total data traffic by 2026 from 2022
24% Increase in 5G data market share by 2026 from 2022
3X Increase in video data traffic (2022-2026)

Total Data Traffic (By Application)

<table>
<thead>
<tr>
<th>Year</th>
<th>Video</th>
<th>Web Browsing</th>
<th>Social Networking</th>
<th>Others</th>
</tr>
</thead>
<tbody>
<tr>
<td>2020</td>
<td>67%</td>
<td>11%</td>
<td>13%</td>
<td>9%</td>
</tr>
<tr>
<td>2021</td>
<td>69%</td>
<td>10%</td>
<td>12%</td>
<td>9%</td>
</tr>
<tr>
<td>2022</td>
<td>72%</td>
<td>9%</td>
<td>11%</td>
<td>8%</td>
</tr>
<tr>
<td>2023</td>
<td>75%</td>
<td>8%</td>
<td>10%</td>
<td>7%</td>
</tr>
<tr>
<td>2024</td>
<td>78%</td>
<td>7%</td>
<td>9%</td>
<td>6%</td>
</tr>
<tr>
<td>2025</td>
<td>80%</td>
<td>7%</td>
<td>8%</td>
<td>5%</td>
</tr>
<tr>
<td>2026</td>
<td>82%</td>
<td>6%</td>
<td>7%</td>
<td>5%</td>
</tr>
</tbody>
</table>

Total Data Traffic (By Device Type)

<table>
<thead>
<tr>
<th>Year</th>
<th>Smartphone</th>
<th>Connected Data Device</th>
<th>Other</th>
</tr>
</thead>
<tbody>
<tr>
<td>2022</td>
<td>73%</td>
<td>1%</td>
<td>26%</td>
</tr>
<tr>
<td>2026</td>
<td>59%</td>
<td>1%</td>
<td>40%</td>
</tr>
</tbody>
</table>

By 2026, data traffic is expected to shift from smartphones to connected data devices such as the internet of things (connected appliances, smart home, smart cities).

Source: GlobalData
1. Other includes feature phone and M2M
North Africa

- Subscribers share by technology and type of device
- A look at the revenues and ARPU
- Categorization of the total data traffic by generation, application and device type
4G to rule North Africa region till 2026 with a growth of ~2x from 2022 to 2026

North Africa region is mainly dominated by 4G network. However, efforts are being made to increase 5G footprints across the region.

Subscribers share by technology across North Africa

- **4G subscribers** to reach 218 mn (58% of total subscribers) by 2026; 5G subscribers estimated to reach ~38 mn (10% of total subscribers) for the same time period.

4G development has been slow in the region, governments and operators are making efforts to expand 5G network.

By 2026, **Egypt** will have majority of subscribers (31%) followed by **Morocco** (16%) and **Algeria** (15%) in the region.

Across subscription by type of device, Smartphone subscription to remain highest in the North Africa region

Subscription by type of device across North Africa

- By 2026, **Egypt** will have majority of subscribers (31%) followed by **Morocco** (16%) and **Algeria** (15%) in the region.

5G development has been slow in the region, governments and operators are making efforts to expand 5G network.

Top 3 countries in North Africa by smartphone subscriptions (2026)

<table>
<thead>
<tr>
<th>Country</th>
<th>Subscriptions (2026)</th>
</tr>
</thead>
<tbody>
<tr>
<td>Egypt</td>
<td>105 mn</td>
</tr>
<tr>
<td>Morocco</td>
<td>54 mn</td>
</tr>
<tr>
<td>Algeria</td>
<td>50 mn</td>
</tr>
</tbody>
</table>

Source: GlobalData

1. Other includes data card, tablet and M2M/IoT

Note: Totals may not add up or exceed due to rounding
Between 2022 to 2026, total revenue to increase by 7%, however, ARPU to decline by $4.3

<table>
<thead>
<tr>
<th>Total revenue</th>
<th>Revenue by service type</th>
<th>Revenue by device type</th>
<th>Revenue by payment type</th>
</tr>
</thead>
<tbody>
<tr>
<td>$10.9 bn</td>
<td>2020</td>
<td>56% 42% 3%</td>
<td>91% 8% 1%</td>
</tr>
<tr>
<td>$11.5 bn</td>
<td>2021</td>
<td>51% 47% 2%</td>
<td>92% 7% 1%</td>
</tr>
<tr>
<td>$11.7 bn</td>
<td>2022</td>
<td>47% 51% 2%</td>
<td>92% 7% 1%</td>
</tr>
<tr>
<td>$11.9 bn</td>
<td>2023</td>
<td>44% 55% 2%</td>
<td>92% 7% 1%</td>
</tr>
<tr>
<td>$12.1 bn</td>
<td>2024</td>
<td>40% 58% 2%</td>
<td>92% 7% 1%</td>
</tr>
<tr>
<td>$12.3 bn</td>
<td>2025</td>
<td>38% 61% 2%</td>
<td>92% 7% 1%</td>
</tr>
<tr>
<td>$12.4 bn</td>
<td>2026</td>
<td>35% 64% 1%</td>
<td>92% 7% 1%</td>
</tr>
</tbody>
</table>

1.6% CAGR 2022 to 2026

Total revenue to increase marginally to reach $12.4 bn by 2026, 1x growth in total revenue from 2022 to 2026.

Postpaid revenue is increasing steadily and projected to reach $2.9 bn by 2026.

**North Africa Average Yearly ARPU (In US Dollar)**

<table>
<thead>
<tr>
<th></th>
<th>2022</th>
<th>2026</th>
</tr>
</thead>
<tbody>
<tr>
<td>2022</td>
<td>$17.5</td>
<td>$19.0</td>
</tr>
<tr>
<td></td>
<td>$37.3</td>
<td></td>
</tr>
<tr>
<td>2026</td>
<td>$11.6</td>
<td>$21.0</td>
</tr>
<tr>
<td></td>
<td>$33.0</td>
<td></td>
</tr>
</tbody>
</table>

20% Increase in total subscribers from 2022 to 2026

7% Increase in revenue from 2022 to 2026

- Average yearly ARPU is expected to decrease to reach $33 (down $4.3 from 2022) by 2026.
- Tunisia, Morocco and Egypt have highest average yearly average ARPU across the region.

Source: GlobalData
Note: ARPU by service type is calculated based on voice/data/messaging revenue divided by total subscribers
Total data traffic to increase considerably in the next 4 years with a CAGR of ~42%; 4G to drive 75% of total data traffic by 2026

Forecasted Data Traffic Migration (By Technology)

Total Data Traffic (By Application)

Total Data Traffic (By Device Type)

Source: GlobalData
1. Other Includes feature phone and M2M
Middle East

- Subscribers share by technology and type of device
- A look at the revenues and ARPU's
- Categorization of the total data traffic by generation, application and device type
4G to dominate middle east region until 2026 with a ~2x increase in subscribers from 2022 to 2026

Growth in total subscribers has been led by the increase in 4G subscribers

Subscribers share by technology across Middle East

By 2026, 4G subscribers will account for more than half of total subscribers (290 million). 5G subscribers will rise at a CAGR of 123% from 2022 to 2026.

Pakistan will account for 55% of total subscribers in the region by 2026 (up 4% from 2022), with Iran coming in second (31%).

Pakistan’s broadband market is driven by 4G because only a small portion of the population can buy a 5G handset, whereas Iran has already begun commercial 5G services.

In terms of subscriptions by device type, the middle east region will continue to have the highest smartphone subscriptions

Subscription by type of device across Middle East

Top 3 countries in Middle East by smartphone subscriptions (2026)

<table>
<thead>
<tr>
<th>Country</th>
<th>Subscribers</th>
</tr>
</thead>
<tbody>
<tr>
<td>Pakistan</td>
<td>235 mn</td>
</tr>
<tr>
<td>Iran</td>
<td>135 mn</td>
</tr>
<tr>
<td>Iraq</td>
<td>52 mn</td>
</tr>
</tbody>
</table>

1. Other includes data card, tablet and M2M/IoT | Note: Totals may not add up/or exceed due to rounding
Mobile revenue will grow at a CAGR of 8% during the forecasted period (2022-2026); ARPU to rise

<table>
<thead>
<tr>
<th>Total revenue</th>
<th>Revenue by service type</th>
<th>Revenue by device type</th>
<th>Revenue by payment type</th>
</tr>
</thead>
<tbody>
<tr>
<td>$9.8 bn</td>
<td>2020</td>
<td>Voice</td>
<td>47%</td>
</tr>
<tr>
<td>$10.3 bn</td>
<td>2021</td>
<td>Data Revenue</td>
<td>50%</td>
</tr>
<tr>
<td>$11.2 bn</td>
<td>2022</td>
<td>Messaging Revenue</td>
<td>3%</td>
</tr>
<tr>
<td>$12.2 bn</td>
<td>2023</td>
<td></td>
<td></td>
</tr>
<tr>
<td>$13.1 bn</td>
<td>2024</td>
<td></td>
<td></td>
</tr>
<tr>
<td>$14.1 bn</td>
<td>2025</td>
<td></td>
<td></td>
</tr>
<tr>
<td>$15.3 bn</td>
<td>2026</td>
<td></td>
<td></td>
</tr>
</tbody>
</table>

8% CAGR 2022 to 2026

By 2026, data revenue is estimated to reach ~$11 bn (71%), voice revenue is declining to reach $4.2 bn.

Postpaid revenue to see an increase of 1.5x from 2022 to 2026 and projected to reach ~$5 bn by 2026.

<table>
<thead>
<tr>
<th>Middle East Average Yearly ARPU (In US Dollar)</th>
<th>Middle East region countries Average Yearly ARPU (In US Dollar)</th>
</tr>
</thead>
<tbody>
<tr>
<td>2022</td>
<td>2026</td>
</tr>
<tr>
<td>$10.7</td>
<td>$16.7</td>
</tr>
<tr>
<td>$8.1</td>
<td>$21.1</td>
</tr>
<tr>
<td></td>
<td></td>
</tr>
<tr>
<td></td>
<td></td>
</tr>
<tr>
<td></td>
<td></td>
</tr>
</tbody>
</table>

- 29% Increase in total subscribers from 2022 to 2026
- 36% Increase in revenue from 2022 to 2026

- Average yearly ARPU is expected to rise to $29.5 by 2026, with Jordan and Palestine having the highest average yearly ARPU in the region in 2026.
- Average yearly data ARPU is expected to increase and account for 71% of revenue by service type in 2026.

Source: GlobalData
Note: ARPU by service type is calculated based on voice/data/messaging revenue divided by total subscribers.
Total data traffic is expected to grow at a CAGR of 31% over the next four years with 4G driving 72% of total data traffic by 2026.

Forecasted Data Traffic Migration (By Technology)

2.9X Growth in total data traffic by 2026 from 2022

18% Increase in 5G data market share by 2026 from 2022

3X Increase in video data traffic (2022-2026)

From 2022 to 2026, smartphone data traffic is expected to expand threefold, accounting for 90% (up 2% from 2022) of overall data traffic by 2026.

Source: GlobalData | 1. Other Includes feature phone and M2M
Central East West Africa

- Subscribers share by technology and type of device
- A look at the revenues and ARPU's
- Categorization of the total data traffic by generation, application and device type
4G to remain a crucial area for development and expansion in the mobile broadband space

4G adoption continuing on its upward trajectory whereas 5G remains at a nascent stage

Subscribers share by technology across Central East West Africa

<table>
<thead>
<tr>
<th></th>
<th>2G</th>
<th>3G</th>
<th>4G</th>
<th>5G</th>
</tr>
</thead>
<tbody>
<tr>
<td>2020</td>
<td>50%</td>
<td>35%</td>
<td>0%</td>
<td>0%</td>
</tr>
<tr>
<td>2021</td>
<td>43%</td>
<td>37%</td>
<td>0%</td>
<td>0%</td>
</tr>
<tr>
<td>2022</td>
<td>35%</td>
<td>36%</td>
<td>0%</td>
<td>0%</td>
</tr>
<tr>
<td>2023</td>
<td>28%</td>
<td>36%</td>
<td>0%</td>
<td>1%</td>
</tr>
<tr>
<td>2024</td>
<td>22%</td>
<td>40%</td>
<td>0%</td>
<td>3%</td>
</tr>
<tr>
<td>2025</td>
<td>16%</td>
<td>45%</td>
<td>0%</td>
<td>5%</td>
</tr>
<tr>
<td>2026</td>
<td>13%</td>
<td>47%</td>
<td>0%</td>
<td>9%</td>
</tr>
</tbody>
</table>

Operators primary goal is to get people to switch from 2G to 4G and onboard more people.

5G adoption is expected to accelerate over the next 4 years, accounting for nearly a tenth of total mobile subscribers by 2026.

To capitalize on the 5G opportunity, forward-thinking spectrum policy, well-designed assignment spectrum roadmaps, fair prices and technology neutral licenses will be required.

Toyo smartphone adoption is accelerating, with 674 mn subscriptions expected by 2026

Subscription by type of device across Central East West Africa

<table>
<thead>
<tr>
<th></th>
<th>Smartphone</th>
<th>Feature Phone</th>
<th>Other</th>
</tr>
</thead>
<tbody>
<tr>
<td>2020</td>
<td>46%</td>
<td>41%</td>
<td>36%</td>
</tr>
<tr>
<td>2021</td>
<td>51%</td>
<td>36%</td>
<td>32%</td>
</tr>
<tr>
<td>2022</td>
<td>56%</td>
<td>32%</td>
<td>36%</td>
</tr>
<tr>
<td>2023</td>
<td>60%</td>
<td>32%</td>
<td>36%</td>
</tr>
<tr>
<td>2024</td>
<td>64%</td>
<td>27%</td>
<td>24%</td>
</tr>
<tr>
<td>2025</td>
<td>67%</td>
<td>24%</td>
<td>20%</td>
</tr>
<tr>
<td>2026</td>
<td>69%</td>
<td>20%</td>
<td>20%</td>
</tr>
</tbody>
</table>

Smartphone usage is accelerating, with strong growth forecasted through 2026, thanks to sustained operator network investment, special phones built for the market and the growing popularity of mobile money.

Source: GlobalData | Note: Totals may not add up or exceed due to rounding
Mobile revenue to continue its upward trajectory with Data and mobile money as the main drivers; ARPU is diminishing

<table>
<thead>
<tr>
<th>Total revenue</th>
<th>Revenue by service type</th>
<th>Revenue by device type</th>
<th>Revenue by payment type</th>
</tr>
</thead>
<tbody>
<tr>
<td>$21.1 bn</td>
<td>2020</td>
<td></td>
<td></td>
</tr>
<tr>
<td>$23.8 bn</td>
<td>2021</td>
<td></td>
<td></td>
</tr>
<tr>
<td>$24.9 bn</td>
<td>2022</td>
<td></td>
<td></td>
</tr>
<tr>
<td>$26.2 bn</td>
<td>2023</td>
<td></td>
<td></td>
</tr>
<tr>
<td>$27.7 bn</td>
<td>2024</td>
<td></td>
<td></td>
</tr>
<tr>
<td>$29.3 bn</td>
<td>2025</td>
<td></td>
<td></td>
</tr>
<tr>
<td>$31.1 bn</td>
<td>2026</td>
<td></td>
<td></td>
</tr>
</tbody>
</table>

5.8% CAGR 2022 to 2026

In 2021, voice represented the majority of revenues. However, Data and mobile money will drive revenue growth, with adoption as well as usage of both services continuing to rise rapidly.

Central East Africa Average Yearly ARPU (In US Dollar)

<table>
<thead>
<tr>
<th>Year</th>
<th>Voice</th>
<th>Data</th>
<th>Messaging</th>
<th>Total Revenue</th>
</tr>
</thead>
<tbody>
<tr>
<td>2022</td>
<td>$16.2</td>
<td>$16.9</td>
<td>$1.3</td>
<td>$34.4</td>
</tr>
<tr>
<td>2026</td>
<td>$11.7</td>
<td>$19.5</td>
<td>$0.8</td>
<td>$32.1</td>
</tr>
</tbody>
</table>

34% Increase in total subscribers from 2022 to 2026

25% Increase in revenue from 2022 to 2026

- Average yearly ARPU is expected to decrease by $2.3 in 2026, percentage change in revenue from 2020 to 2026 is less than change in subscribers for the same time period, leading to low ARPU in the region.
- Average yearly data ARPU will increase and account for ~61% in 2026 by revenue by service type.

Source: GlobalData

Note: ARPU by service type is calculated based on voice/data/messaging revenue divided by total subscribers
Smartphone adoption and increasing digital content to spur increase in data traffic

Forecasted Data Traffic Migration (By Technology)

Total Data Traffic (By Application)

Total Data Traffic (By Device Type)

Source: GlobalData
1. Other includes feature phone and M2M

86% Smartphone Data Traffic (2026)
Smartphone data traffic is expected to grow five times and account for 86% (up 7% from 2022) of overall data traffic by 2026.
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