



Q: How do I play music via the Nokia P6103 Car Charger?

A: 1) To play music from phones: First, insert the Nokia P6103 Car Charger into the car cigarette lighter outlet. Then connect the Nokia P6103 Car Charger to your phone via Bluetooth. Lastly, choose an unused FM frequency on your car radio (i.e., no radio voice or music is audible, only a slight rustle can be heard), then adjust the Nokia P6103 Car Charger FM frequency to the same frequency as your car radio. Your phone's music can now be played via the car's radio and can be heard from the speakers.

2) To play music from a TF card: First, insert the Nokia P6103 Car Charger into the car cigarette lighter outlet. Then insert the TF card (TF card mode will be activated automatically) so music can be played from the contents of the TF card in sequence from the first song. Press “»” or “«” to choose the next or previous song. The last song will be remembered when the Nokia P6103 Car Charger switched off. When the Nokia P6103 Car Charger is switched on again, the same song will automatically be played.

Q: How do I adjust the Nokia P6103 Car Charger's FM frequency?

A: First, long press “»” until the LED numbers flash, then press “»” and “«” or rotate the knob to adjust the FM frequency. After finding the chosen frequency, the LED numbers will stop flashing after 3 seconds and that frequency will now be set. To find and set a new frequency again if required, please repeat the previous steps again. The supported FM frequency range is 87.5~108MHZ.

Q: How do I adjust the volume of the Nokia P6103 Car Charger?

A: Rotate the knob clockwise to increase the volume and anticlockwise to decrease the volume.

Q: How do I answer or reject a phone call?

A: Short-press the knob to answer a call; long-press the knob to reject the phone call.

Q: Can I activate my phone's voice assistant via the Nokia P6103 Car Charger?

A: The Nokia P6103 Car Charger only supports Siri which is activated by long-pressing the knob.

Q: How do I switch between hands-free and Bluetooth modes when answering/ speaking on the phone?

A: Press either “»” or “«” to switch between the two modes.

Q: Can I call the most recent phone number in my phone address book?

A: Yes, you can call the most recently called phone number by double clicking the knob.

Q: Can I turn off the blue LED 'atmosphere' light?

A: Yes, the LED 'atmosphere' light can be turned on or off by pressing the button marked with a lightbulb.



Q: What should I do if my phone cannot connect to the Nokia P6103 Car Charger via Bluetooth?

A: First, check if your phone is connected to another Bluetooth device as it might have automatically connected to the last Bluetooth device you used. If so, you have to disconnect from the other device and connect to the Nokia P6103 Car Charger. If it still does not work, please contact our service department for further assistance. Contact information of our servicing partners can be found at the bottom of our support page. Please visit www.nokia.com/support/

Q: Why is there a background noise when playing music or making a call while driving?

A: If the noise is heard only from time to time, it might be caused by signal interruption; the noise should disappear when you change your location. You can also choose another unused FM frequency to play your music (see #2 above). If the noise persists, find and set another FM frequency far away from a local radio frequency.

Q: Why is the music or phone volume so low?

A: Adjust the volume on the phone or increase the volume on the Nokia P6103 Car Charger.

Q: What audio format does the Nokia P6103 Car Charger support?

A: It supports MP3, WMA, WMV, APE, and FLAC.

Q: What's the maximum memory capacity of the TF card that the Nokia P6103 Car Charger supports?

A: 64GB.

Q: How many devices can the Nokia P6103 Car Charger charge simultaneously?

A: It can charge two devices simultaneously.

Q: Can fast-charging damage a smartphone's battery or shorten its lifespan?

A: No. Smartphones have a complete set of power management protocols. In fast-charging mode, high-power charging is not maintained throughout. Instead, the power fluctuates to minimize potential damage to the battery.

Q: Which types of car, truck or van can the Nokia P6103 Car Charger work with?

A: The Nokia P6103 Car Charger works with all kinds of cars, trucks or vans with a 12V or 24V auxiliary power outlet.

Q: What is the function of the LED display?

A: To detect the car battery's voltage. When it's lower than 11.6V (cars) or lower than 23.2V (trucks, vans), it is recommended that you get your car battery checked. There could be $\pm 0.2v$ error of the actual battery voltage.



Q: When using the Nokia P6103 Car Charger, will it cause damage to the car's fuse?

A: No. If an abnormality occurs, the car charger has been designed to protect the vehicle by failing first, so the Nokia P6103 Car Charger will stop working and prevent any damage to the car.

Q: Will the Nokia P6103 Car Charger interfere with other electronic devices while during operation?

A: No, the car charger's electromagnetic signal conforms to international standards and will not cause interference to other electronic devices.

Q: How do I activate fast-charging on the Nokia P6103 Car Charger?

A: When the car charger and smartphone support the same fast-charge protocol, as well as the charging cable also supporting fast charging, it will then be activated. Common fast-charging protocols include USB-IF PD3.0/PD2.0, Qualcomm QC3.0/QC2.0.

Q: Why is my phone not charging when connected to the Nokia P6103 Car Charger?

A: First, check that the charging cable is properly connected to the phone socket. If it is, then check whether there is any damage to the charging cable. Finally, try connecting it to another device. If it still won't charge, please contact our service department for further assistance. Contact information of our servicing partners can be found at the bottom of our support page: Please visit www.nokia.com/support/

Q: When charging my phone, why do I get a pop-up message that reads: "Accessory may not be supported"?

A: This usually occurs with an iPhone when you are either not using an original Apple charging cable or there's dirt on the Lightning Cable connector. Try switching back to the original Apple charging cable or removing any dirt from the connector. You should now be able to resume charging.

Q: Why is fast-charge status not displayed when charging my phone with the Nokia P6103 Car Charger?

A: If your phone supports fast charging but does not display the fast-charging icon when charging, the charger may be incompatible with the phone's fast-charging protocol. Common fast-charging protocols include USB-IF PD3.0/PD2.0, Qualcomm QC3.0/QC2.0. Alternatively, the connection with the data cable may be faulty.

Q: Why is my phone not fast charging when connected to the NokiaP6103 Car Charger?

A: It may be caused by connecting two devices to the Nokia P6103 Car Charger simultaneously, as it does not support fast charging of two devices simultaneously, it only supports fast charging of one device at a time.