



**Q: Can fast-charging damage a smartphone's battery or shorten its life?**

A: No. Smartphones have a complete set of power management protocols. In fast-charging mode, high-power charging is not maintained throughout. Instead, the power fluctuates to minimize damage to the battery.

**Q: How do I activate fast charging on the Nokia Pro AC Adapter P6308?**

A: When the AC adapter and smartphone or tablet support the same fast-charge protocol and the charging cable also supports fast charging, it will then be activated. The Nokia Pro AC Adapter P6308 supported fast-charging protocols include USB-IF PD3.0 and Qualcomm QC3.0/QC2.0.

**Q: Why is my phone not charging when connected to the Nokia Pro AC Adapter P6308?**

A: First, check whether the charging cable is properly inserted into the mobile device charging port. If it is, then check for any damage to the charging cable. Finally, try connecting it to another device and if it still doesn't charge, please contact our service department for further assistance. Contact information of our servicing partners can be found at the bottom of our support page: Please visit [www.nokia.com/support/](http://www.nokia.com/support/)

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