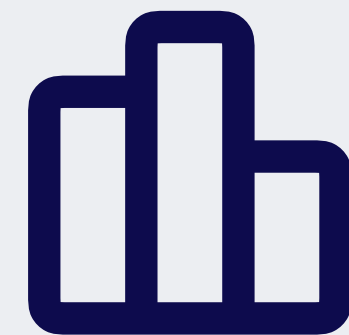


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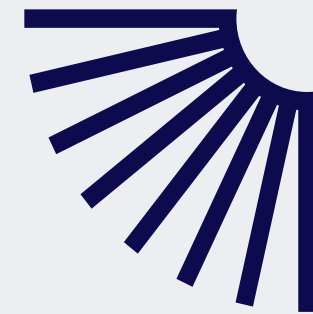
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The solution:

This Catalyst is delivering reliable, holistic autonomy across end-to-end CSP operations by capturing human know-how to train smarter AI agents and extending autonomous capabilities from network operations into service management. The result is accelerated B2B sales, reduced operational costs, and elevated customer experience.



Addressing the challenge:

Fragmented network autonomy prevents CSPs from achieving reliable, holistic operations. This Catalyst extends autonomy from network operations into monetization and service management through a common data foundation.

Key solution elements:

- **Unified decision-making:** AI and Agentic AI operate on shared data across network, business, and experience domains
- **5G AI Slice monetization:** Combines guaranteed 5G SA connectivity with edge-based AI computing
- **Agentic lead generation:** Intent probing and negotiation at the edge accelerates B2B sales
- **Closed-loop workflows:** Spans incidents, problems, and configuration changes end-to-end
- **Human-in-the-loop validation:** Agent recommendations learned from human intelligence with guardrails

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Transformative shift from fragmented to reliable, holistic network autonomy to:

drive growth



improve CX



cut costs by

30%

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Autonomy accelerated: Connected intelligence for reliable agentic operations – Phase III

Autonomous Networks Mission challenge: Reaching AN level 4



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Afnan Ahmed

Director NW Strategy and
Architecture



Sana Khan

Director Digital
Transformation Strategy



The leap from intent to impact is no longer a theoretical goal for Telenor, it is an operational necessity in a world where manual processes have become a bottleneck. By partnering with Nokia on Phase III of this initiative, we are bridging the gap between complex AI ideation and bottom-line financial performance.

By leveraging intent-based automation and digital twin technology, we are turning sophisticated models into a self-governing network that removes operational barriers and drives unprecedented cost efficiencies.

At Telenor, we are proud to prove that Level 4+ autonomy isn't just a vision for the future; it is the primary engine for unlocking new growth and service reliability today."

Champions:



Participants:

